



# Everyday for Everyone – Accessible information



# Accessible information and services



We all use information from the government.



This might be information about

- Public transport
- Health
- How to have a say about things.

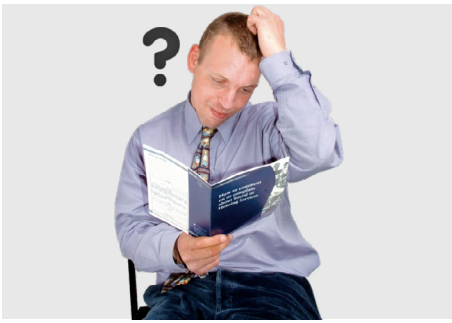


We all use Government services.

This might be when we buy a train ticket or get a driver license.



People with intellectual disability need Government information and services like everyone else.



Some information and services can be hard to understand for people with intellectual disability.



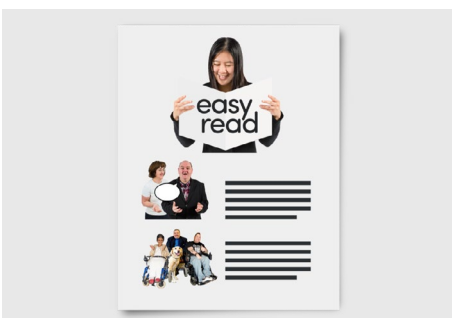
Government information and services should be **accessible**.



**Accessible** means they should be as easy to understand as they can be.



Easy Read helps many people with intellectual disability understand information better.

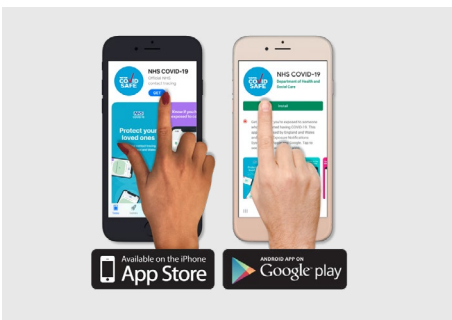


**Easy Read** is a way of writing that uses easy words and pictures together.

# How are things now



There is not a lot of Government information in Easy Read.



Many Government websites and apps for the phone are hard to understand and use.



A lot of people with intellectual disability do not have a computer.



Many people with intellectual disability find it easier to talk to someone to

- Get information
- Use a service



A lot of Government information and services are now online.

That means there are less people to talk to in person or over the phone.



This makes it hard for people with intellectual disability to get information or use a service.



It stops many people with intellectual disability from doing things on their own.



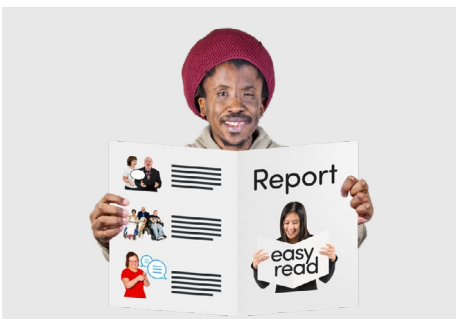
Not all people with intellectual disability have a support person to help them all the time.



# What needs to happen



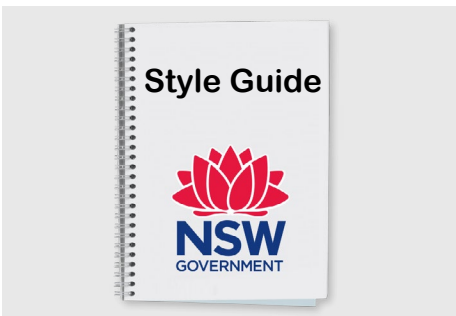
These are the things CID wants the NSW Government to do by 2025.



All information that people with intellectual disability need in their everyday lives should be in Easy Read.



Information must be easy to find on websites.



The NSW Government should write their own Easy Read **style guide**.

This **style guide** will say how to do Easy Read for Government information.



They should work together with people with intellectual disability to write the style guide.



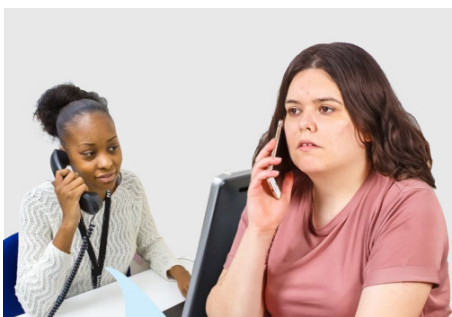
All services that people with intellectual disability need for their lives need to be accessible.



Services online must be easy to understand and use.



There must also be someone to talk to in person or over the phone to use a service.



There must be a free phone number people can call to talk to someone for information.



## Contact CID



1800 424 065



[info@cid.org.au](mailto:info@cid.org.au)



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