



Council for  
Intellectual Disability



# What to do if you have been scammed

Easy Read Information Guide  
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Easy Read

[www.nswcid.org.au](http://www.nswcid.org.au)

## What to do if you have been scammed

Scammers try to get your personal information or money.

If you have been scammed it is important you tell someone.

There are people that can help you.

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### Your bank

Scammers might take money from your bank without you knowing.

If this happens call your bank.



### NSW Police

You should report all crime to NSW Police.

You can call the Police Assistance Line on **131 444**

You can go to your local Police station.

You should only ring **000** if it is an emergency.



### NSW Fair Trading

NSW Fair Trading protect the rights of all consumers in NSW.

Consumers are people who buy things.

You can call Fair Trading **13 32 20**

Go to their website **[www.fairtrading.nsw.gov.au](http://www.fairtrading.nsw.gov.au)**

## What to do if you have been scammed



### **The Australian Competition and Consumer Commission or ACCC**

The Australian Competition and Consumer Commission or ACCC keep consumers safe.

They help consumers all over Australia.

You can call the ACCC **1300 302 502**



The ACCC have a website called Scamwatch. Scamwatch is a website to help you recognise scams and avoid them.

Go to their website **[www.scamwatch.gov.au](http://www.scamwatch.gov.au)**



### **Australian Cybercrime Online Reporting Network or ACORN**

The Australian Cybercrime Online Reporting Network or ACORN is for consumers to report Cybercrime.

**Cybercrime** is a crime which uses computers and the internet like hacking and email scams. ACORN do not have a phone number.

Go to their website **[www.acorn.gov.au](http://www.acorn.gov.au)**



CID have an Info Service you can contact if you need help to understand this fact sheet.

Call **1800 424 065** or email **[info@nswcid.org.au](mailto:info@nswcid.org.au)**

Our Info Service is part of our Inclusion Point project funded through an NDIS Information, Linkages and Capacity Building (ILC) grant.

This fact sheet was made easy to read CID.