

Your customer rights



Come to our free information session.

You can find out about your rights as a customer.

We will be in

[Central Sydney](#) on November **25**

[Wollongong](#) on November **27**



Please call us on **1800 424 065** if you would like to come.

Royal Commission public meeting



Last month the Disability Royal Commission met with people in Brisbane.

People came to talk about things like

- how to tell your story
- how the Commission can help you stay safe when you tell your story

The Commission has made an Easy Read report about the meeting.

To find out more phone **1800 517 199**.

A great year for CID



Hi everyone, I am Shu Hua Chan, CID's chairperson.

This year has been very busy with lots of projects and advocacy work to make everything happen.

I would like to thank the members, staff and board for all their hard work.

Read our 2019 annual report at www.cid.org.au/report2019

Our Annual General Meeting



Thank you to everyone who came to our 2019 Annual General Meeting.

We welcomed lots of new members.

We talked about CID's work this year.

We voted for board members.

And we danced!

Laura meets the High Commissioner



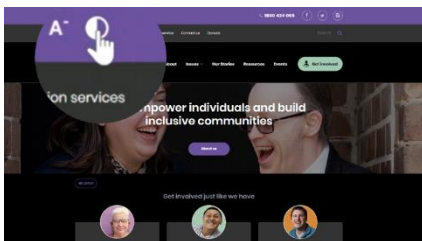
Our member Laura Naing met Michelle Bachelet.

Michelle the United Nations High Commissioner for human rights.

Laura said that disability advocacy services are important.

Michelle agreed that Australia needs better laws to protect human rights.

Our website



Our website has a dark screen and a light screen.

The dark screen has a black background.

People say they like the dark screen because it is easy to read.

You can turn the dark screen on.

Click the circle at the top left hand side of the website.

Thank you Health Minister



Greg Hunt is the Health Minister for Australia.

Mr Hunt has listened to the Our Health Counts campaign.

He has made a new plan to improve health for people with intellectual disability.

Thank you for listening to us Mr Hunt.

Tips about services



Fair Trading NSW has information on your rights when you get NDIS services.

You can watch videos with tips about

- Contracts
- Hiring a service
- Making a complaint

There are also easy to read postcards and check lists.

Go to the consumers with disabilities page at www.fairtrading.nsw.gov.au



Learn about NDIS appeals

PWDA has an info session about NDIS appeals and self-advocacy.

Learn about

- The review and appeals process
- What to do if you are not happy with your NDIS plan

The sessions will be in Central Sydney on November 19.

Find out more: phone 1800 422 015 or email pwd@pwd.org.au.



Try tennis

Come and try tennis with the City of Sydney.

Anyone can go.

Your fees can be claimed through the NDIS.

To find out more email Jerry Markoja on jerry@citycommunitytennis.com.au

Festival of inclusion



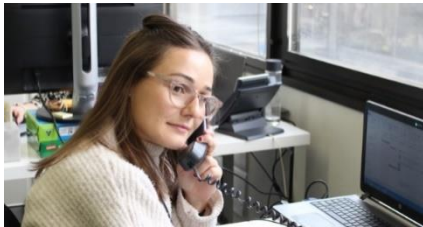
The Festival of Inclusion wants people with disability to learn and share ideas about inclusion.

When: November **20** to **21**

Where: University of Sydney and Sydney Olympic Park.

To find out more contact Renell Rodrigues or David Taylor on 02 9036 3600.

Got a question?



Our friendly info service team can answer your questions.

They can help you find the information you need.



Call us on **1800 424 065**.

This is an easy read version of Council for Intellectual Disability's eNews. You can sign up for this eNews at www.cid.org.au/news