

Tell the Royal Commission about disability services

25 November 2020



The Disability Royal Commission wants to know about quality and safeguards in disability services.



A good quality service

- meets your needs
- gives you choice and control
- listens when you make a complaint
- respects you



Safeguards make sure services

- do the right thing
- uphold your rights
- are safe for you to use
- are good quality



The Commission wants to hear from people who have made a complaint about bad service.

They want to know things like

- did the service make it hard for you to complain
- how can services be better at listening to complaints
- how can safeguards be better



The Commission has more questions you can answer.

You can read all the questions in the Commission's [Safeguards and quality issues paper](#).

The paper is available in Easy Read.

You can read the questions at

www.disability.royalcommission.gov.au



You must answer the questions before February 2021.

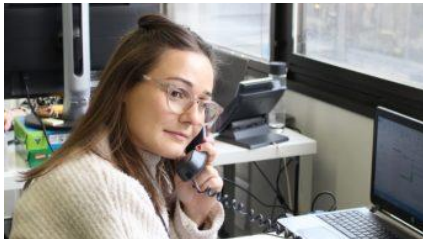
If you want to answer the questions you can call the Commission on **1800 517 199**.



You may find it difficult to talk about times when you have had a bad service.

You can get support before you talk to the Commission.

To find a support service call the Commission on **1800 517 199**.



If you have any questions please call us on **1800 424 065**.