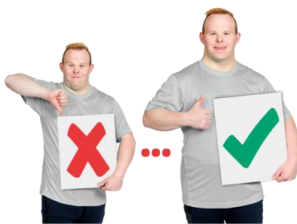


## How to make the NDIA better



The government wants to make the **NDIS** better

**NDIS** is short for **National Disability Insurance Scheme**



The government wants people to tell them how to make the NDIS better

1 thing they want to know is how to make the **NDIA** better



**NDIA** stands for **National Disability Insurance Agency**

The NDIA runs the NDIS



This document is a called a submission

It tells you what CID thinks about this topic



We spoke to the **Council for Intellectual Disability** advocacy group

**CID** for short



People in the CID advocacy group thought of lots of things to make the NDIA better



We are telling the government what people from the CID advocacy group think

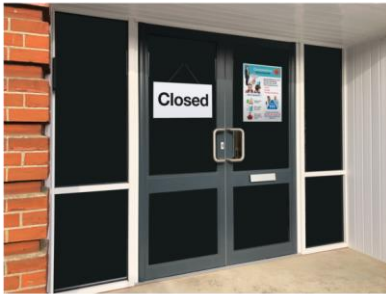
## What we heard from the CID advocacy group



Our advocacy group told us that some people have problems with the NDIA



They feel like NDIA workers don't listen to them



The NDIA office is closed



This means you can only talk to NDIA workers on the phone



Some people find it hard to talk to  
NDIA workers on the phone

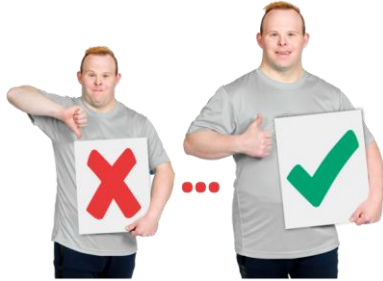


They told us they need support to get  
what they want from the NDIS



But some people do not have this  
support

## What needs to change



This is what CID thinks needs to change to make the NDIA better



NDIA staff need to do training



The training should be about how to talk to people with intellectual disability



People should be able to go to the NDIA office.



People should be able to speak to the same NDIA worker each time

This way they can get to know each other



There should be more jobs for people with intellectual disability at the NDIA.