

Tailorable **Ideas Form for Online Appointments**

This tailorable Easy Read ideas form is for health service staff to use with people with intellectual disability and their supporters.   
It is an accessible way for the person to reflect on the online health service and provide feedback.

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| **Easy Read Ideas Form for Online Appointments** | |
| C:\Users\NicoleAscaino\Downloads\Group 53 (1).png | You can help us make the [service] better.  We want to hear your ideas. |
| C:\Users\NicoleAscaino\Downloads\Tick Yes (1).png  C:\Users\NicoleAscaino\Downloads\Thumb up (1).png  C:\Users\NicoleAscaino\Downloads\Dont know man1 (1).pngC:\Users\NicoleAscaino\Downloads\Thumb down (1).png | For this part you can tick the box that is right for you.  Would you tell other people to book to this online service?   * Yes * No * Unsure |
| C:\Users\NicoleAscaino\Downloads\Annual Report photo shoot - Photo credit Council for Intellectual Disability - 7.jpgC:\Users\NicoleAscaino\Downloads\Jack and Fiona work on computer - Photo credit Council for Intellectual Disability - 7.jpgC:\Users\NicoleAscaino\Downloads\Online Appointment Letter.jpg | For this part you can type your answer.  It is OK if you need support to type your answer.  How can we make this online service better? |
| C:\Users\NicoleAscaino\Downloads\Phone 1 Upset.png | If you did not get good health care.  You can make a **complaint**.  A **complaint** means speaking up when you are not happy. |
|  | You can read the CID fact sheet called **Your right to good health care** for tips on making complaints.  You can see the fact sheet here  [www.cid.org.au/your-right-to-good-health-care-fact-sheet/](http://www.cid.org.au/your-right-to-good-health-care-fact-sheet/) |
| C:\Users\NicoleAscaino\Downloads\Thank You 1.png | Thank you for your ideas. |